

18 June 2009

To whom it may concern

Helen Baker was engaged with the Department of Main Roads at a time when we were commencing the introduction of an improved project management methodology.

Her role was to provide coaching of project managers in understanding and applying the methodology on their projects.

Helen has undertaken this task with project managers in both our South Coast and Metropolitan Regional offices.

Helen easily gained the confidence of project managers through her manner and supported by her extensive knowledge and capability. Her work has provided very tangible improvements to the way projects have been managed and to project outcomes.

I am pleased to recommend Helen for similar roles after having worked in close collaboration with her over the last five years.

Yours sincerely



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